

Watts & Drops

LELD*

Groton*

Concord*

Littleton (Eversource)

Ayer (National Grid)

Unitil

\$154.00

\$150.00

\$159.00

\$159.00

\$164.93

\$182.03



Do You Have a New Water Meter?

LWD is in the process of upgrading water meters at all residences and businesses. The new meters improve accuracy, detect leaks, and use the same meter-read system as Littleton Electric, improving our efficiency and saving customers' money.

If your home or business does not have a new meter yet, please contact Meg at LWD at 978-540-2283 to schedule an appointment.

Prevent Frozen Pipes When Temps Plummet

While spring will arrive soon, it's still winter and severely cold temperatures can lead to frozen pipes.

To prevent frozen plumbing, LWD recommends the following:

- Keep temperatures in basements warm enough to prevent freezing of pipes.
- If you are concerned about the potential for freezing, run a faucet at a trickle to keep water flowing and to prevent ice from forming in the pipes.

LWD customers who experience frozen pipes should call 978-540-2222.



Follow LELWD on Facebook

LELWD's Facebook page features news and tips for our electric and water customers. Like and follow our Facebook page to view the latest information.

LELWD Expands Green Rewards Rebate and Discount Program

The Littleton Electric Light & Water Departments have expanded the Green Rewards discount and rebate program for 2018 and are now offering rebates for smart thermostats and dishwashers.

"We are constantly looking for new ways to help our customers save energy and money," said Connor Reardon, LELWD's energy efficiency engineer. "Smart thermostats are convenient and efficient so this is a great addition to our Green Rewards program."

LELWD's Green Rewards program offers customers more than a dozen rebates or discounts each year, which can add up to hundreds of dollars in savings.

A smart thermostat is a Wi-Fi enabled device that can automatically adjust home temperatures, heating and cooling for optimal performance. These devices can also be controlled with a smartphone or tablet to gain better control of energy efficiency.

The rebates for smart thermostats and Energy Star certified dishwashers are \$50 each.

In addition to the smart thermostat and dishwasher rebates, LELWD customers are also eligible for:

- Discounts on up to 12 LED light bulbs per calendar year.
- Discounts on up to four water products per calendar year.

- Up to \$300 rebate for home improvements for electric heating customers.
- Up to \$500 rebate for approved Heating or Cooling installations.
- \$50 rebate for purchase of Energy-Star appliances.
- \$250 rebate for purchase and installation of a Heat Pump Water Heater.
- \$50 rebate for purchase and installation of a Smart Irrigation Controller.

"LELWD's Green Rewards program is designed to help customers reduce their home's environmental impact and also lower electric and water bills," Reardon said.

"Customers are eligible for discounts each year so we encourage them to take advantage of all the rebates and discounts for 2018."

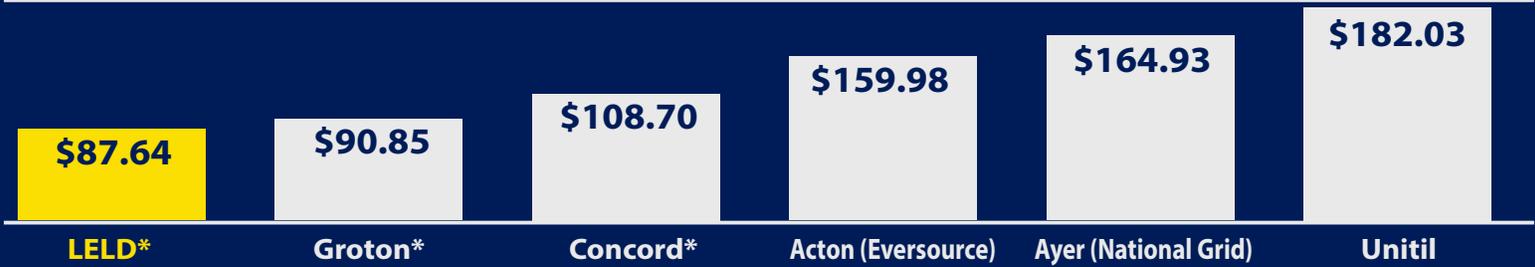
For more information about LELWD's energy efficiency programs, call LELWD at 978-540-2222 or visit www.lelwd.com/greenrewards/



Residential Rate Comparisons

*Municipally owned utility

Source: Residential rate comparison for 750 kWh based on 12-month average rate, Jan-Dec. 2017, as compiled by the Massachusetts Municipal Wholesale Electric Co.



Visit www.LELWD.com to learn more about us. Like LELWD on 

Littleton Water Department: A Look Ahead and Back

In 2018, the Littleton Water Department will continue ongoing efforts to meet the growing need for water from residents and businesses. In addition to exploring new sources, LWD encourages conservation through tiered water rates and rebates on innovative, water-saving products for the home and yard.

In 2017, LWD:

- Pumped 350 million gallons of water.
- Served 3,300 customers primarily in Littleton, with some service in Westford and Boxborough.
- Operated four pumping facilities and two water treatment plants.
- Replaced 2,000 linear feet of water main.

LWD's system includes 81 miles of water main, enough to stretch from Littleton Common to Boston Common, and back.

Community Bulletin Board

Publicize your upcoming community events in *Watts & Drops*, mailed every other month to residents of Littleton and Boxborough, and on www.lclwd.com. Preference will be given to free, public events in Littleton and Boxborough. Send event information, including phone number for publication, to mlyonnais@lclwd.com.

